



St. Helens Council

Accredited Providers - Services for Vulnerable Adults

2010/2011

St.Helens Council
Adult Social Care and Health Department

List of Providers who offer support services
for Vulnerable Adults

1 Introduction

The information provided in respect of social care providers i.e. address details, service user groups, is based upon information obtained from the Care Quality Commission (CQC) and individual care providers themselves.

All providers are registered with CQC. The information will also indicate contact details including email address.

Information on registered provision can change frequently and whilst every effort has been made, it cannot be assumed to be totally correct. You are therefore advised to check with the appropriate CQC Office to establish that the provider holds the appropriate registration, before agreeing to use services on offer.

You can obtain access to copy inspection reports using the links below or alternatively contacting CQC on 03000 616161.

www.cqc.org.uk (England)

www.cssiw.org.uk (Wales Registration 01352707900)

2 Care Standards

All social care providers must, by law, be registered with CQC and are measured against a set of national minimum standards on a regular basis. This forms an overall judgement that identifies the provider as:-

3*	Excellent
2*	Good
1*	Adequate
0	Poor

3 Service Provision

The listing below indicates the type of service(s) a provider can offer. This will predominantly be a support service within a supported living setting where care can be provided on a 24 hour, 7 days a week basis.

4 Service User Group

This indicates the service user group for which the provider is registered to provide care support services. The information will also identify where a provider is registered to provide services for people other than vulnerable adults, for example, children and young people.

Should you require any assistance or further clarification in respect of this information sheet you can contact the Procurement and Contracts section on 01744 673333 or 01744 456226 or alternatively via procurement&contracts@sthelens.gov.uk.

St.Helens Council Adult Social Care and Health – Accredited Providers (Vulnerable Adults)

Provider Name	Contact Details	CQC Rating	Service Group	Service
<p>Access Community Services PO Box 368 Southport PR8 6YD</p>	<p>Phil Jones/ Judith Dickinson Registered Managers 01704 541133 acsone@tiscali.co.uk</p>	<p>2 Star</p>	<p>Support people with mental health problems, Physical Disabilities & Autism Spectrum Disorder</p>	<p>Provide services to people with Learning Disabilities. Packages ranging from one hour per week to full 24-hour packages.</p>
<p>Allied Healthcare PLC Crest Medical Building Unit 17 Chesford Grange Woolston Warrington WA1 4RQ</p>	<p>Rebecca Brentnall/ Natalie Kilgariff Contracts Managers 01925 630730 warrington@alliedhealthcare.com contracts@alliedhealthcare.com</p>	<p>2 Star</p>	<p>Provides services to, Older People (including those with Dementia and other health needs), Adults, Children and Families, People with Physical Disabilities & People with Learning Disabilities.</p>	<p>Provide a flexible service to meet the needs of individual Service Users, which can range from a 15 minute visit to check on the client's condition, 30 minute-plus homecare/support calls, to a full 24-hour nursing or live-in care/support service.</p>
<p>Alternative Futures Group Lions Court, Kings Business Park Prescott Merseyside</p>	<p>Maggie Birkett/ Linda Brough Locality Manager 0151 489 5501 mail@alternativefuturesgroup.org.uk</p>	<p>3 Star</p>	<p>Learning Disabilities, mental health, specialise in Autism and also with Complex and Challenging support needs.</p>	<p>Supported Living services, direct/floating support, outreach and bespoke individual service. Provide service user specific day care packages built around specific needs and wishes of the service user.</p>
<p>Autism Initiatives 7 Chesterfield Road Crosby Liverpool L23 9XL</p>	<p>Andy Grainger National Director 0151 330 9500 headoffice@autisminitatives.org</p>	<p>2 Star</p>	<p>Autism Spectrum Disorder for both Children & Adult Services, Mental Health issues and people with Learning and Physical Disabilities.</p>	<p>Education & Residential placements, respite, residential care homes, employment and day opportunities.</p>
<p>Bold Integrated Care Part of D & M Premier Care 01st Floor Court Buildings Alexandra Park Prescot Road St Helens WA10 3TT</p>	<p>Zoe Timoney Director 01744 758160 zoe@boldrecruitment.co.uk</p>	<p>Not Yet Rated</p>	<p>Vulnerable adults with Learning Disabilities and mental health needs and people with Physical Disabilities.</p>	<p>Care workers, Support workers, Social workers, Nurses, Therapists etc. Cover all areas of Healthcare and Social Care with qualified workers and unqualified workers and housing as well, which Bold have under another company name.</p>

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<p>Brothers of Charity Thingwall Hall, Thingwall Lane Liverpool L14 7NY</p>	<p>Darron Grundy Director of Finance and Corporate Affairs 0151 228 4439 enquiries@bocmerseyside.org.uk</p>	<p>3 Star</p>	<p>Adults with Learning Disabilities and transitional / Young People with Learning Disabilities. Aspergers / Autism.</p>	<p>Supported Living / Registered & Nursing Care / Supported Employment / Social Enterprises / Specialist Day Services / Floating Support / Respite Services / Community Access.</p>
<p>Browns Short Break Respite Chain Lane Community Centre Hinckley Road St Helens Merseyside WA11 9HT</p>	<p>Marie Brown Care Manager 01744 601626 enquiries@brownsshortbreakrespite.co.uk</p>	<p>2 Star</p>	<p>Support adults from the age of 18+ with any disabilities.</p>	<p>Support adults from the age of 18+ with any disabilities on a 1-1 basis, working, socialising, college and respite in the UK and abroad. Day Care, Dom care & Respite care.</p>
<p>Care Watch 7 Riversway Business Village Navigation Way Preston PR2 2YP</p>	<p>Ian Newby Director 01772 766540 preston@carewest.co.uk</p>	<p>2 Star</p>	<p>Learning Disability/ Mental Health Support.</p>	<p>Dementia Care and complex support, domiciliary care, learning Disability/ Mental Health Support, children & families.</p>
<p>Castle Rock 12 & 13 Waterside Court Technology Campus St Helens Merseyside WA9 1UA</p>	<p>Ian Mcdougall Client Relations Director 0845 680 1609 north@castlerockservices.com</p>	<p>2 Star</p>	<p>Support of service users with Acquired Brian Injury. Learning Disabilities, Mental Health, PSD, Challenging Behaviour, Care of the Elderly and Palliative Care. Physical and Sensory Disabilities.</p>	<p>From half hour support to full 24-hour support, service including domestic duties to complex care and support.</p>
<p>Community Care Options Dunscar House Deakins Business Pk, Edgerton Bolton BL7 9RP</p>	<p>Philip Cartwright General Manager 01204 593821 provider.services@comco.org.uk</p>	<p>2 Star</p>	<p>Learning Disabilities, Physical Disabilities, Acquired Brain Injury, Mental Health, Complex emotional/psychological needs.</p>	<p>Domiciliary Care, Specialist Clinical Service.</p>

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<p>Community Integrated Care Old Market Court Miners Way Widnes Cheshire WA8 7SP</p>	<p>Jill Lucock Service Director 0151 420 3637 jill.lucock@c-i-c.co.uk</p>	<p>3 Star (Liverpool)</p>	<p>Learning Disabilities, Mental Health, Senior Care (elderly and dementia care), Addictions outreach and Homelessness relief for adults. Autism/ aspergers syndrome/ Alcohol, Drug and gambling addictions.</p>	<p>Registered Care, Supported Living, Floating Support Services, Day Services, Vocational training, Supported Employment, Addictions Outreach, Homelessness Relief.</p>
<p>Creative Support 5th Floor 35 Dale Street Manchester M1 2HF</p>	<p>Colette Leigh/ Gemma Shepherd Development coordinator 0161 236 0829 enquiries@creativesupport.co.uk</p>	<p>3 Star</p>	<p>Learning Disabilities and Mental Health Needs.</p>	<p>Contracts range from bespoke tailor made services for individuals based on their assessed needs to larger contracts for the provision of community-wide community support/floating support services. Contracts include supported living.</p>
<p>European Lifestyles Sefton Park Road Liverpool L8 0WN</p>	<p>Carol Carney Divisional Director 0151 726 1888 enquiries@europeanwellcare.com</p>	<p>2 Star</p>	<p>Support people with Learning Disabilities who may also have a Mental Health Issue or a Physical Disability. Specialise in supporting people with Autism and people who have Complex Needs and display 'Challenging Behaviour'.</p>	<p>Also offer the people we support an excellent Housing and Accommodation Service. Employ a Housing and Accommodation Manager and Assistant; their role is to liaise with local Registered Social Landlords and Housing Associations.</p>
<p>Glen Elg Connect Business Village 21 Walker Suite Derby Road Liverpool L5 9PR</p>	<p>Gail Murray Office Manager 0151 207 7755 enquiries@glenelgsupport.co.uk</p>	<p>2 Star</p>	<p>Learning Disabilities, Physical disabilities and mental health, Learning Disabilities.</p>	<p>Domiciliary Care and Supported Living.</p>
<p>Heron Care Unit 11-14 Laurel Business Centre Laurel Road Kensington Merseyside L7 0LJ</p>	<p>Paul Bartley Director 0151 228 7060 heroncare@btconnect.com</p>	<p>2 Star</p>	<p>Learning Difficulties, Brain Injury, Mental Health, Physical Disabilities, Respite (short term stay). Personality disorders, mental health services specialist training.</p>	<p>Support in the home or in accommodation provide through housing associations and/ or private landlords provide care from 1 hour a day to 24 hours a day.</p>

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<p>Independent Living Alliance Waterfront Business Park 23 Greenland Street Liverpool L1 0BS</p>	<p>Richard Hook Operations Manager 0151 708 2940 enquiries@ila.uk.com</p>	<p>2 Star</p>	<p>Learning Disability, Mental Health, Challenging behaviours.</p>	<p>Supported housing, floating support, domiciliary care, link to specialist psychology support.</p>
<p>Lifeways Community Care 2 Balfour Court Off Hough Lane Leyland PR25 2TD.</p>	<p>Noel Davies Area Manager 01772 452385 Noel.Davies@Lifeways.co.uk</p>	<p>2 Star</p>	<p>Learning Disabilities, Acquired Brain Injuries, Mental health needs or physical disabilities.</p>	<p>Provide support for any vulnerable adult who requires intensive support i.e 20 hours per week Supported Living, Short Breaks and Outreach.</p>
<p>Nugent Care / Nugent Community Choices Head Office 99 Edge Lane Liverpool L7 2PE</p>	<p>Tony Connor Service Manager 0151 261 2000 tconnor@nugentcare.org</p>	<p>2 Star</p>	<p>Mental Health, Learning Disability, Acquired Brain Injury, Older people, Homelessness, Substance misuse, Deaf and Hard of hearing, Physical Disability.</p>	<p>Learning Disability Individualised Day Services, Own Accommodation based care & support, Housing related support, Horticultural service, volunteer befriending, Supported volunteering, Care home provision.</p>
<p>PSS 18 Seel Street, Liverpool Merseyside L1 4BE</p>	<p>Rob Evans Operations Manager 0151 702 5524 rob.evans@pss.org.uk</p>	<p>2 Star</p>	<p>Mental Health difficulties including people with dementia.</p>	<p>Community Support Service, Adult Placement Services, Long term placements, day care and short breaks. Residential short breaks unit for people who have a disability or chronic illness. Learning Disability Individualised Day Services, Own Accommodation based care & support, Housing related support, Horticultural service, volunteer befriending, Supported volunteering, Care home provision. Mental Health Own accommodation base support.</p>

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<p>Raglin Care Park Lane West, Manor House, West Netherton, Merseyside L30 3SU</p>	<p>S Stephanie Johansen Regional Operations Director 0151 284 2398 Steph.Johansen@theslcgroup.co.uk</p>	<p>3 Star</p>	<p>Learning Disabilities / Mental Health / Physical Disabilities (Adults). Complex needs/ challenging behaviour services.</p>	<p>Supported Living Services in a range of accommodation, including individual tenancies and Shared House. Domiciliary care services, Community outreach services, High Level services, Residential Care Services.</p>
<p>United Response 2nd Floor, Lloyd House, Orford Court, Greenfold Way, Leigh, Lancs, WN7 3XJ</p>	<p>Mark Dyer Development Manager 01942 263500 northwest.division@unitedresponse.org.uk</p>	<p>3 Star</p>	<p>Adults with learning disabilities. Adults with mental health needs and physical disabilities. People with sensory impairment, acquired brain injury, forensic support needs and people at transitions age.</p>	<p>Offers support to people with learning disabilities, mental health needs and physical disabilities. UR delivers everything from 24-hour support to helping a person living in their own flat to find employment.</p>
<p>247 Professional Health (247 Homecare) Fleetwood House 3 Manchester Road, Southport, PR9 9EP</p>	<p>Roz Armitage Director 0845 4097247 roz@247professionalhealth.com</p>	<p>2 Star</p>	<p>Providing services for service users with Acquired Brain Injuries, Physical disabilities, Mental Health, Care of the elderly, dementia care, palliative care, epilepsy, challenging behaviour.</p>	<p>Provision of domiciliary care and support work throughout the Northwest. The range of services provided varies from 1 hour support through to full 24 hours a day, 7 days a week. Therefore the complexity of packages can vary for service users from low to high need.</p>